

## Heating that doesn't cost the earth

### HeatKing Training Course Dates

Places on our approved Training Course are still available for the following dates. Interested? please contact us for a booking form.

**Thursday 25 Aug 2011**

**Thursday 29 Sept 2011**

**Thursday 27 Oct 2011**

### Technical Tips



**Matty the Mechanic says...**

#### HP1 Alarm

This is to indicate a high gas pressure situation inside the Heat Pump. This is usually caused by a lack of water flow. Check that all the valves in the system are fully open and that the water pump is running. An air lock in the Heat Pump can also cause this. Vent the Heat Pump using the bleed screw located just above the water pump on the flow pipe. Venting will always be required on a new Installation or if the system has been drained down and re-filled. Finally frozen water pipes will also prevent water flow and cause a HP1 alarm. Following the last two severe winters now would be a good time to check your anti freeze strength.

#### Got a query?

Just call me; **01484 405679** or email me;

[matthewverity@heatking.co.uk](mailto:matthewverity@heatking.co.uk) or visit our website:-

[www.heatking.co.uk](http://www.heatking.co.uk)

## BWarm units funded under the CERT Scheme

HeatKing have announced that their range of BWarm residential Air Source Heat Pumps are now available with Carbon Emission Reduction Target (CERT) funding through their partner SSE.

HeatKing's units, all of which are manufactured here in the UK, are one, of only two Air Source Heat Pump manufactures' products, to be approved by ofgem to qualify for the CERT funding scheme.

**"This funding is a testament to our Air Source Heat Pump range's ability to supply cost effective and low carbon heating solutions to domestic premises"** commented John Lightfoot HeatKing's Sales & Marketing Director.

The CERT programme came into force on the 1st April 2008 and set an obligation on energy suppliers with 50,000 or more customers to reduce CO2 emissions by promoting energy efficiency and micro renewables to the UK's domestic users. The funding has predominately been used to fund energy efficiency measures and insulations of homes. The addition of Air Source Heat Pumps to the measures

that can be used for CERT funding increases the customer's options allowing greater opportunity to save carbon.

Whilst the funding through CERT for non priority and priority groups ended on 31st March 2011, funding through the CERT scheme is still available to Super Priority Groups. This means funding is available to any property and occupier which meet the UK Government's Department for Work & Pensions' Super Priority Group definition categories. The funding, subject to continued UK Government funding support, will be available for installations carried out until the end of 2012.

**"We are really grateful to SSE for the faith they have put in us and our product range and we look forward to working with them to provide funding for those individuals and communities in need of support"** added John Lightfoot.

If any individual or community based organisation would like to apply for this funding please contact us.

## Introducing James



**The HeatKing team are pleased to welcome James Pennington to their ranks.**

James, who has been in the heat pump industry for the last 5 years, joined HeatKing as Area Sales Manager just as the April newsletter was being published. Since he joined

us, James has been busy getting around as many Approved Installers as possible.

If you need any commercial advice for a project your involved with feel free to give James a ring on **07957 843 835** or if you need any technical assistance ring Stephen Ashurst on **01484 405680**.

## Website Blog

HeatKing have added a blog to their website. John Lightfoot, HeatKing's Director & Operations Manager explained that "the idea of the blog is to provide a more informed & quick communication channel to its customer base".

The blog will begin by introducing the team at HeatKing and then go on to comment on anything current or any news/information the team might want to pass onto its customers.



## Updated Technical Manual

A updated version of the HeatKing Technical Manual is now available on the

HeatKing website. For the very latest copy download at:  
[www.heatking.co.uk/download\\_form/70408043-14\\_Technical\\_Manual.pdf](http://www.heatking.co.uk/download_form/70408043-14_Technical_Manual.pdf)

## New Livery

HeatKing support team vans have now had their new livery applied so they are easy for you to recognise if they are meeting you on site.



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